

Your safe Haven awaits

As life begins to move to a new normal, we're welcoming back our owners and guests as they look to enjoy a breath of fresh air at our Haven parks. We've made significant changes and introduced an enhanced cleaning team on park, to ensure that we maintain our high level of standards so that everyone on our parks remains safe and secure. If you're interested in holiday home ownership, we're open and ready to show you around and help you find your dream home from home.

♥ Greenacres Holiday Park, North Wales

A Haven holiday home is the ideal choice for anyone who would like to enjoy a lifetime of holidays on the Great British coast. We're socially distanced by nature, which is rather handy at the moment. Our holiday homes provide self-contained, self-catering accommodation and they are well spaced apart from one another too. Our parks are dotted along the stunning British coastline, so you and your family can explore miles of beautiful beaches, coastline and cliffs and then relax and unwind in your brand new home from home.



Why Haven ownership is a safe option If owning a holiday home was on your agenda, now's a great time to start enjoying a lifetime of holidays on the Great British coast. Here are the top reasons why we're a safe Haven for your home from home:



- 1. Family time Your chosen caravan will be your home away from home for you and your family to enjoy as often as you like.
- 2. Open safe environment Our holiday homes are self-contained and well spaced to allow a safe environment to maintain social distancing.
- 3. Strict cleanliness measures All our holiday homes, facilities and outdoor areas are cleaned to the highest standard, our team are fully briefed on keeping visitors, and themselves, completely safe.



5. Outdoor activities activities to enjoy so there's plenty you can do to enjoy fresh air and quality time.



Wherever you choose, you'll be able to enjoy a breath of fresh air from your new holiday home.

Our parks have an array of outdoor



Find inside...

Page

6-21 Discover ownership

with Haven

22-51 Our parks

Doing the sums

54-55 Good to know

Your questions answered

Our best bits

- It's not just a holiday home, it's your home
- Enjoy the best spots beside the Great British seaside
- Freedom to escape whenever you like there's no need to book
- Don't forget your four-legged friends, dogs are welcome at our parks too[†]
- Fantastic entertainment and activities for you and your family, with a selection of events just for owners[^]
- Our Simply Letting service*, helping you to make money any time you're not there

Get the full story at haven.com/ownership

Proud partner of Team 6B

As an official partner of Team GB, we're proud to be supporting the incredible home talent on their journey to compete at the Tokyo Olympic Games.

Flick to page 18 for more information about our Team GB partnership.





^The availability of facilities may be impacted by government restrictions. *Not available at Far Grange, Cardigan View and Garreg Wen. †Dogs are only permitted in certain areas of Burnham-on-Sea.

Front cover image: Burnham-on-Sea Holiday Village, Somerset Back cover image: Hopton Holiday Village, Norfolk







Six reasons to become an owner with us

- You'll have the confidence of buying from a big name that you know and trust
- The reassurance of a 30-day money-back quarantee if you change your mind
- Our dedicated Experience team will make sure you feel at home
- We can help with finance, and you can offset ongoing costs with our Simply Letting service*
- A great choice of holiday homes, including our own handpicked range made by leading UK manufacturers
- Enjoy your holiday home for as long as you like without the need to change it











So much to enjoy

- Lose yourself in our green and open spaces – many parks have nature reserve locations or stunning sea views
- Our first-class sports facilities include climbing walls, water activities, rope works and
- Entertain the kids and grandkids all day and night at our kids' clubs and shows
- Swing by our golf courses for a round, or try your luck on our Adventure and Crazy Golf courses
- Tuck into tasty seaside treats in one of our many restaurants and takeaways
- Feel the heat in our sauna and steam rooms, or relax in a bubble pool

Activities and facilities vary by park. Height and/or age restrictions may apply. Some activities and facilities have an extra charge. The availability of facilities may be impacted by government restrictions.

A lifestyle less ordinary Our fabulous facilities have helped make us a favourite choice for seaside holidays. And because we believe our owners deserve special treatment, we make sure there are plenty just for owners too. After all, you're not just buying a holiday home, you're investing in an exclusive lifestyle. Little extras make all the difference. Like socialising at special events or unwinding in our lounges and spas. You'll soon feel part of this special community. ♥ Haggerston Castle Holiday Park, Northumberland

It's the little things that count

There's nothing quite like hanging out with your family in a lounge big enough for all of you. Or the idea of meeting your friends, and having a good old natter in the bubble pool. Whatever your ideal is, our parks have plenty of private facilities to tick those boxes.









More than a place to rest your head

- Dive in and do a few lengths in our owners-only swimming pools
- Keep fit and healthy with the latest equipment in our owners' gyms
- Catch up with old and new friends in our Owners' Lounges
- While away the hours on our private fishing lakes* and golf courses
- Feel the heat in our sauna and steam rooms, or relax in a bubble pool
- Sit back and enjoy the evening entertainment

*Current rod licence required for over 12s. Facilities vary by park, please see individual park pages for details. The availability of facilities may be impacted by government restrictions



Your Privilege Card

Make yourself even more at home with your owners' Privilege Card. You can use it almost anywhere on your park. You'll get 15% off* in our bars, restaurants and shops, plus pay half-price for all leisure activities, and get entry into all our venues for nothing at all.

We'll give you 10 Privilege Cards (including your own) to share with your nearest and dearest, so you can spread the savings around to multiply the fun.



Being an owner means:

- A selection of owner only events to choose from
- 10 Privilege Cards so you and your favourite people can enjoy the park
- Making the most of our events, including; weekend experiences, park exclusives, out and abouts and community events
- 15% off* in our bars, restaurants and shops
- Half-price leisure activities
- All the help you need from our Experience team



*Terms and conditions apply. Please ask us for full details. Activities and events vary by park. Some activities and facilities incur an extra charge. The availability of facilities may be impacted by government restrictions

Your holiday home from home Having your very own holiday home means that you can come back again and again to a place you really love. Get to know all the unique quirks and secret treasures of the surrounding region, and grow yourself some roots among a friendly community. And for total peace of mind, your place will have free warranty cover.

Handpicked for you

Everyone's perfect holiday home is different. Need extra space for a family full of sharp elbows? Or super-sized storage to keep everyone's stuff straight? Or perhaps you'd prefer to keep it simple and save your pennies. We've got loads of different models to make sure you find what you need.

Our handpicked range will help you make the right choice. We've picked these models based on our years of experience and owner feedback. They're made in the UK by top manufacturers, all with different characteristics from contemporary open-plan kitchens to Bluetooth music systems and king-size master beds. So whether you're looking for comfort, luxury or indulgence, you can find the perfect fit for you.







Your holiday home

When you buy your holiday home, we'll include everything you need to get started:

- Siting and connection of your holiday home on your chosen pitch. Pitches vary to accommodate different holiday homes
- A full starter inventory, steps, handrails, smoke alarm, and all carpets, curtains and furniture
- A five-year warranty with new holiday homes or a two-year warranty with previously owned models





Leading holiday home manufacturers:













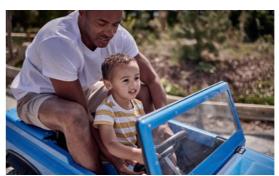


New and improved



We always work our hardest to keep making your ownership experience the best it can be. Over the past few years we have undertaken some incredible improvements across our parks and we have much more to come. You'll find amazing new places to play, eat and enjoy time together. Just right for creating even more lifelong family memories.







Prepare to have more fun than ever before!

There's something for everyone in our restyled family amusements centre at Craig Tara. Get behind the wheel of a virtual racing car or maybe win yourself some spending money.

We've changed the face of entertainment as you know it at Seashore. Prepare to be amazed by our state-of-the-art entertainment venue, the Marina Bar and Stage. The multi-functional and flexible space can transform from a spectacular events venue into an intimate live music bar. This fantastic entertainment development is also new at Lakeland.

Our Adventure Villages at Caister-on-Sea and Golden Sands will have you working up an appetite. With try-it-for-the first-time activities; there's the Aerial Adventures, The Jump, sand play, a huge multi-sports area and a whole lot more.

Look out for another spectacular new entertainment venue coming in spring 2021 at Greenacres, prepare to have your

Locations and features vary by park. Images are for representational purposes only. The availability of facilities may be impacted by government restrictions.

The real stories behind holiday home ownership



"We love having our own holiday home, the children have space to run around and play safely. As an owner there's so much to do and our children love it. We let our caravan, it earns us a nice little bit of money. It's really good fun







"We can leave for Berwick on the spur of the moment, open the door and we're in our own 'home from home'. It's a joy to be able to share it with other family members. It's our own holiday home by the sea, with all the privileges of being part of a community!"

Mr and Mrs Allan, owners at Berwick for three years

"It's like one big family on park. A short walk with the dog always ends up being a long one by the time you bump into all the "family". We love the freedom of having the beach and the countryside both within a five-minute walk."







"It's a home-from-home experience for us, an opportunity for us to spend some quality time together as a family. Whether it be for a weekend or week, it's always a welcome break from the daily routine. We have lots of fun playing mini golf with the family and taking a bike ride on the hired bikes/carts. There's lots of wildlife about and getting to feed them is fantastic, especially the chicks!"

The Brett family, owners at Wild Duck for two years

"We love the freedom to come and go whenever we like.

Alan and Carol, owners at Lydstep Beach for 17 years



Scotland

Seton Sands is just a short drive from Edinburgh, but yet feels a world away. This coastal retreat is tucked away amongst the beautiful East Lothian countryside, the perfect escape. On the opposite coastline in beautiful Ayrshire lies Craig Tara. With a whole array of action-packed facilities, there is no chance of boredom kicking in. It is also just a hop, skip and a jump away from Glasgow. As Scotland is a golfer's paradise both parks are blessed with a golf course of their own.



Local spots to explore

- Don't miss the world's only ocean-going paddle steamer that sails daily to Arran
- Have a flutter at Ayr Racecourse – home to the Scottish Grand National
- Play hide and seek around the ramparts of the famous Edinburgh Castle
- Discover the land that inspired poet Robert Burns





craigtaraholidaypark.com

Craig Tara, Ayr

Only an hour from Glasgow, yet a world away... Craig Tara feels remote and rugged. Stunning scenery aside, we have a huge, indoor pool and Airspace, our impressive indoor sports complex.

Our best bits

- New in 2020 Family amusements centre
- Lighthouse Harbour Adventure Village, multimillion-pound state-of-the-art leisure, dining and entertainment facility
- Enjoy a round of golf on our 9-hole par 3 course

Seton Sands, East Lothian

Edinburgh is just 30 minutes away, yet Seton Sands lies in picturesque countryside beside the Firth of Forth. Enjoy a round of golf (or crazy golf!) or unwind in our indoor pool.

Our best bits

- We're lucky enough to have our own lovely 9-hole golf course
- Indoor pool with fun features
- Enjoy a cuppa in the Owners' Lounge and bar



24 Northumberland You'll find you have vast stretches of coastline all to yourself in this very beautiful part of the UK. We wouldn't blame you if you never left the seashore. But no trip to Northumberland is complete without visiting a castle or three. If you do fancy an outing, Harry Potter fans will be clamouring to visit Alnwick Castle, where scenes for two of the films were shot. **♀** Alnwick Castle

Local spots to explore

- Head to the castle on the island of Lindisfarne and spot migratory birds
- Step back in time as you explore Bamburgh Castle and Berwick Barracks
- Walk along a section of Hadrian's Wall
- Explore historic Berwick-upon-Tweed – it's right on our doorstep!





berwick-holidaypark.co.uk

Berwick, Berwick-upon-Tweed

We're perched on a clifftop above two golden beaches. Drift about in our heated outdoor pool or take a dip indoors, followed by a bite in our bar and restaurant.

Our best bits

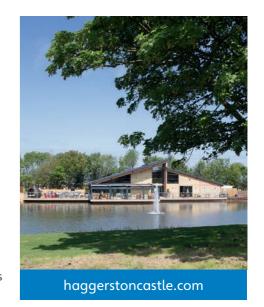
- Relax with friends in the Border Retreat Owners' Lounge
- Keep fit in our owners' gym, sauna and steam room
- Pop over to the 18-hole golf course next door and get discounted entry

Haggerston Castle, near Berwick-upon-Tweed

Our park is set in a wooded landscape dotted with stunning lakes. Float around on our tranquil boating lake, have a go at climbing, or try out our 9-hole golf course and tennis courts.

Our best bits

- Multimillion-pound state-of-the-art facelift with a new-look family amusement centre, eateries and bar
- Enjoy our Lakeside Owners' Lounge, Badger Lodge
- Get pampered in our luxury spa treatment rooms





Blue Dolphin, Filey

We're a clifftop park with epic views, next to fabulous Filey and its sandy beaches. You'll find lots of sporty options here, including pools, a multi-lane slide, climbing wall, fishing lake* and indoor SportsDrome.

Our best bits

- Enjoy a meal at The Brigg House bar and restaurant
- Relax on the terrace at the Owners' Lounge
- Make a splash in our outdoor pool



Local spots to explore

- Younger ones will love Flamingo Land Theme Park and Zoo in Malton
- Hop on the North Yorkshire Moors Railway, from Pickering to Whitby
- Check out the rugged White Cliffs of Flamborough Head; it's paradise
- Watch the boats come and go in Whitby Harbour





primrosevalleyholidaypark.com

Printose Valley, near Filey

As one of Haven's largest parks, we offer action-packed excitement. Relax in our pools or on one of our lakes. You'll love everything we have, including a Zip Wire, climbing wall, Bungee Trampolining and more...

Our best bits

- Relax and rewind in the Owners' Lounge
- Explore The Lakehouse Restaurant and enjoy a movie in our outdoor cinema
- Chase your fears away on our climbing wall

Reighton Sands, near Filey

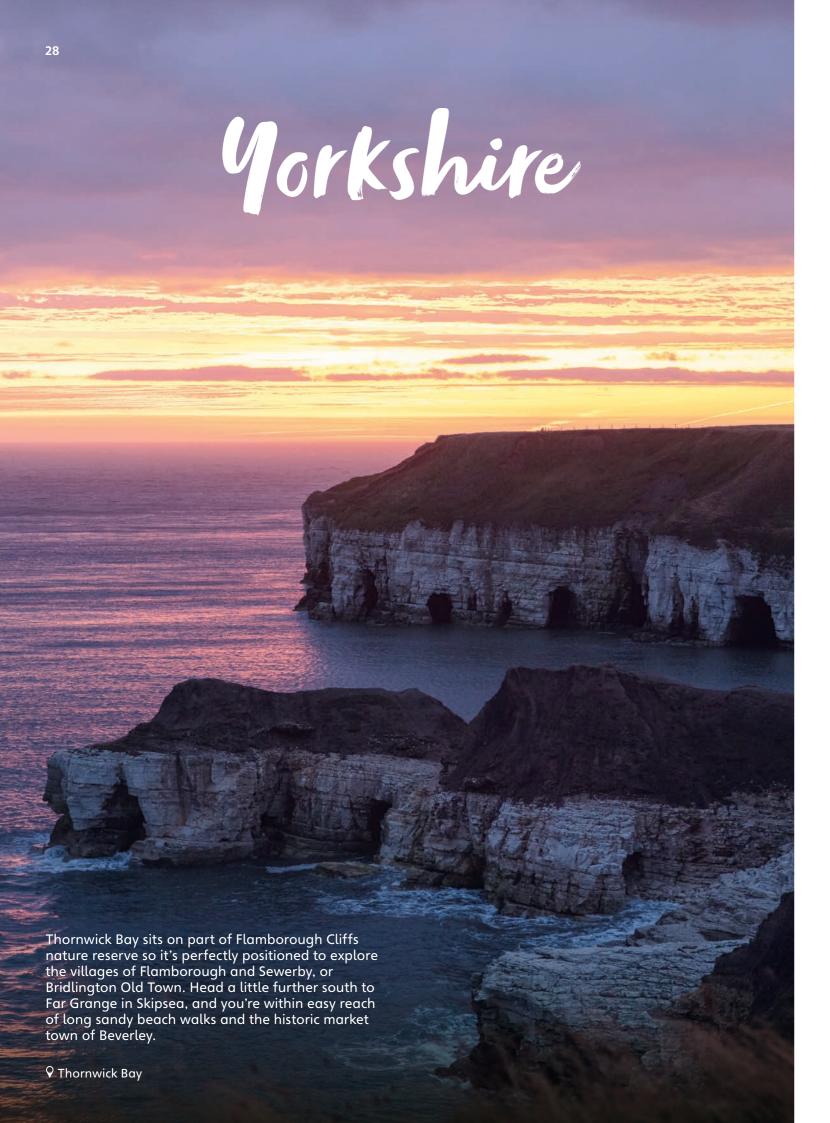
We have acres of clifftop scenery and lots of fantastic facilities. Relax in our outdoor lazy river, or have a round of golf. And on not-so-sunny days, unwind in our indoor pool.

Our best bits

- Enjoy an ice cream or cake at our beach café
- A wonderful five-mile stretch of beach lies just below us
- Enjoy those sunny days on a nature walk



Some activities and facilities have an extra charge. Height and/or age restrictions may apply. The availability of facilities may be impacted by government restrictions. *Current rod licence required for over 12s.



- Explore Bempton Cliffs RSPB, the best place in England to spot seabirds
- Feel the sand between your toes at Skipsea Beach
- Soak up some history at Beverley Minster an Anglican church built around the tomb of St. John
- Spend the day living like a giant at Bondville Model Village



thornwickbay.co.uk

Thornwick Bay, Flamborough

Even though we're set in the lush green Yorkshire countryside, many of our holiday homes enjoy sea views. Our clifftop location means our park is perfect for nature walks, plus there is Archery Coaching too.

Our best bits

- Enjoy the great outdoors with our adventure trails
- Chill out on a comfy sofa in our Owners' Lounge
- While away an afternoon on our lovely fishing lake*

Far Grange, near Skipsea

Being an owners-only park makes us a little different... There's an exclusive, peaceful feel. Our beautiful park sits above a sandy beach and we have a tennis court, snooker bar and a bowling green.

Our best bits

- Head to our spa and relax in our sauna, steam room and bubble pool
- Take a swing on our 18-hole, par 70 golf course
- Spend a relaxing day (or two) by our fishing lakes*



Some activities and facilities have an extra charge. Height and/or age restrictions may apply. The availability of facilities may be impacted by government restrictions. *Current rod licence required for over 12s.

Lincolnshire There's a lot to explore here – golden sand, bustling harbours, rolling chalk hills – we've got it covered. The historic county town of Lincoln is just 40 miles from our parks. We suggest you stop for a picnic en route in the Lincolnshire Wolds. Made up of gentle hills, protected farmland and nature reserves, this is an Area of Outstanding Natural Beauty. Mablethorpe beach, Golden Sands

Local spots to explore

- Pop in and see the whiskery seal pups at Mablethorpe Seal Sanctuary
- Soak up some history (and grab a leisurely lunch) in Lincoln
- Spend a day on the Blue Flag beach at Mablethorpe
- Pick up a portion of boat-fresh fish and chips in traditional Skegness





thorpeparkholidaycentre.com

Thorpe Park, cleethorpes

Spread out along a sandy beach, our park has a real community feel. Go with the flow in our lazy river or brave the Space Bowl flume. Or how about fishing on our lakes?*

Our best bits

- Relax in our Owners' Lounge
- Try something new with our climbing wall
- Our owners enjoy the gym and 9-hole golf course

Golden Sands, Mablethorpe

Across the road from sand dunes leading to a long sandy beach. We've got all eventualities covered with indoor and outdoor heated pools, all-weather sports range and crazy golf.

Our best bits

- New in 2020 work up an appetite making your way around all activities in the new Adventure Village
- You'll find our two coarse fishing lakes* are always well-stocked
- Pack up the bucket and spade and head down to miles of golden sand below



Some activities and facilities have an extra charge. Height and/or age restrictions may apply. The availability of facilities may be impacted by government restrictions. *Current rod licence required for over 12s.





Caister-on-Sea, near Great Yarmouth

As the UK's first ever holiday park, we've been here since 1906. A short walk through the dunes leads you to our huge sandy beach. Or check out the flumes in our indoor pool.

Our best bits

- New in 2020 you'll love our new multimillion-pound Adventure Village
- We've got a lovely golden beach just through
- Chill out on a comfy sofa in our Owners' Lounge

Seashore, Great Yarmouth

Our park is a green and grassy retreat, a stone's throw from the beach. There's plenty to do, come rain or shine; relax near our outdoor SplashZone or how about a round of crazy golf?

Our best bits

- New in 2020 Pizza Deck and state-of-the-art entertainment venue
- The Shore Water Park with flumes, slides and fun splash areas
- Coast House Bar and Grill with Cakery



Local spots to explore

- Take a leisurely wander through traditional **Great Yarmouth**
- Explore the ins and outs of the Broads by booking a boat trip
- Enjoy a flutter on the horses at **Great Yarmouth Racecourse**
- Spend a day at Africa Alive! – a walking safari with acres to explore





Wild Duck, near Great Yarmouth

We're tucked away amongst the trees, where it's all about getting back to nature and enjoying the rustic surroundings and wildlife. Enjoy a woodland walk or we've got lots of great facilities whatever the weather.

Our best bits

- There's plenty to explore in our magical woodland setting
- Take a dip in our heated indoor and outdoor pools
- Get back to nature with our Park Ranger activities

Hopton, near Great Yarmouth

Peace and quiet - you'll find buckets (and spades) of it here. We have our own golden sand right on our doorstep. Not to mention top-class facilities that include lovely indoor and outdoor pools.

Our best bits

- Multimillion-pound entertainment facilities and eateries
- Swing over to our 9-hole par 3 golf course
- Stroll a mile or so down the beach to the seaside town of Gorleston





- The Roman ruins in Colchester are well worth a visit
- Hop aboard the Colne Valley Railway vintage steam train
- Taste award-winning wines at Dedham Vale Vineyard
- Enjoy a leisurely stroll around Brightlingsea
- Release your wild side with a day at Colchester Zoo



The Orchards, Clacton-on-Sea

With winding streams and creeks, sand flats, and a coastal walk, The Orchards is a hidden gem. This relatively big park has heated pools, fishing lakes* and a golf course too.

Our best bits

- Splash around in our outdoor pool with
- Our owners make use of the lounge, spa and gym
- Practise your swing on our 9-hole, par 32 golf course



Local spots to explore

- Go further afield to see the White Cliffs of Dover, or explore Canterbury
- Find friendly animals, a magic castle and a pirate cove at The Hop Farm
- Discover some local historical buildings – Rochester Castle is well worth a visit
- Sample oysters in the fishing town of Whitstable



Allhallows, near Rochester

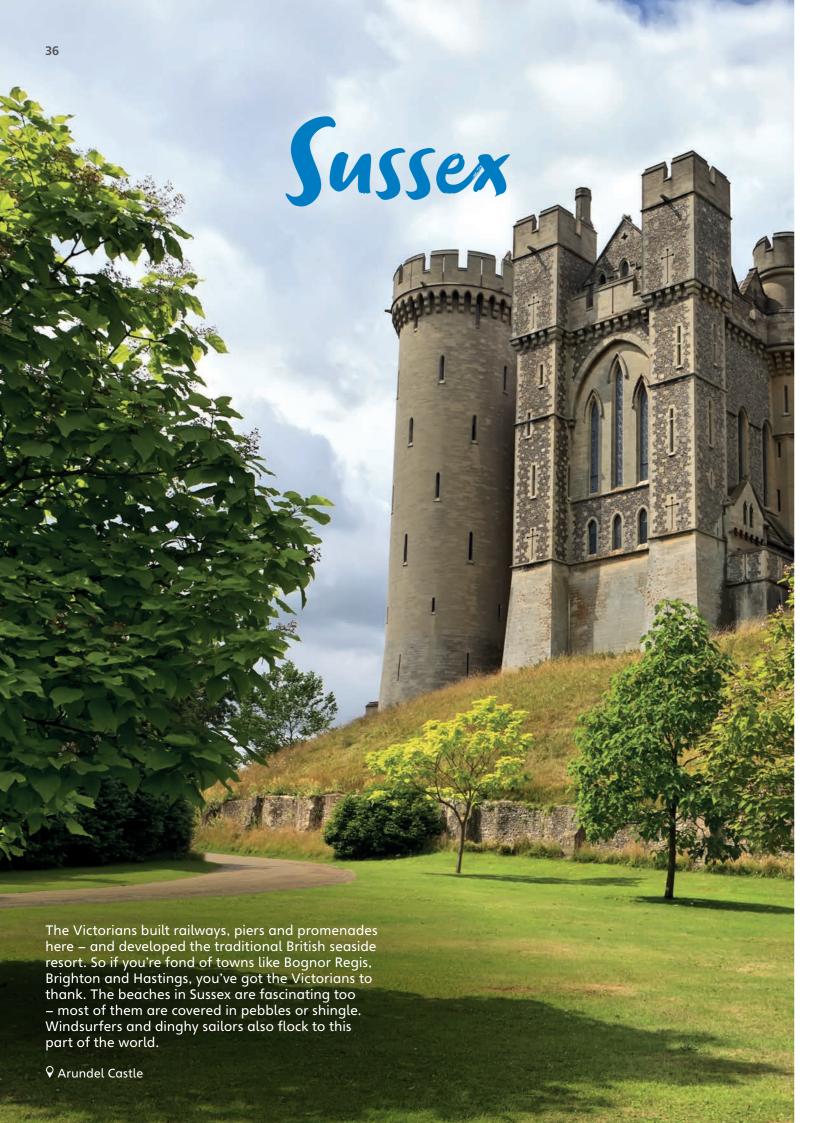
Our green park is so tranquil, you'll feel relaxed from the moment you walk in. With indoor and outdoor pools, golf, pony trekking and tennis on your doorstep, our park is a blissful escape.

Our best bits

- Take a dip in our heated indoor and outdoor pools
- Swing by our golf course for a round or two
- Our fishing lake* is brimming with carp, bream, tench and perch



Some activities and facilities have an extra charge. Height and/or age restrictions may apply. The availability of facilities may be impacted by government restrictions. *Current rod licence required for over 12s.



- Head into the town of Hastings for some good old-fashioned seaside fun
- Step back in time at the 11th century medieval Arundel Castle and Gardens
- Plan a trip to Goodwood home to horse racing, motor racing and an art collection
- Hop aboard the Kent and East Sussex Railway





combehavenholidaypark.co.uk

Combe Haven, Hastings

This is our sunniest park, with over 1,800 hours of sunshine a year! So dip your toes in our outdoor pool, try the 9-hole Pitch and Putt, or even our speedy Space Bowl flume.

Our best bits

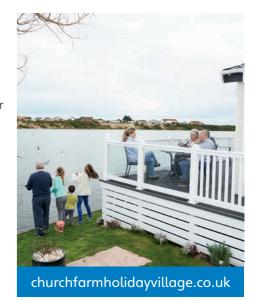
- Relax in our owners' sauna and steam room or work up a sweat in our gym
- Enjoy great fun family activities in our Airspace Sports Drome
- Get in a leisurely stroll around our 9-hole, par 3 golf course

Church Farm, near Chichester

Surrounded by calming waters, our park lies in a naturally magical spot. And we're fortunate enough to be right next to the beach too. Enjoy our heated pools, 9-hole golf course or take a stroll around our picturesque lagoon.

Our best bits

- Wind down in our Owners' Lounge, gym and bubble pool
- We're lucky enough to have our own lovely 9-hole golf course
- Plunge into our outdoor and indoor pools with fun features





Rockley Park, Poole

Our award-winning park is just across the water from Sandbanks. And we have stunning views over Poole Harbour too. Relax in our heated outdoor owners' pool or try a water sports taster session on the beach.

Our best bits

- Relax in Tides Owners' Club and bar
- For waterside fun, try our sailing, windsurfing and powerboating courses
- Stroll down to the sandy beach and enjoy lunch at Harbours Edge cafe



Local spots to explore

- Look out for Old Harry Rocks and Durdle Door – you really can't miss them
- Enjoy spending a day at Sandbanks, the peninsula enclosing Poole Harbour
- Head to Portland Bill, the historic ship-saving lighthouse
- Visit Brownsea Island, home to one of the UK's only red squirrel colonies





Weymouth Bay, Weymouth

Our park is in a river valley around the bay from Weymouth, amid Dorset's rolling hills and ancient coastline. You'll find lovely pools, a lazy river, crazy golf and more.

Our best bits

- Our lazy river snakes in and out of our outdoor pool
- You can make the most of all the facilities at our sister park Seaview too
- Enjoy a stroll along the South West coastal path on the Jurassic coast

Littlesea, Weymouth

Littlesea is bucket-and-spade bliss. It's no wonder the beaches here have won awards. Our peaceful park has a large outdoor pool and is right on the picturesque East Fleet Lagoon and close to West Bay.

Our best bits

- Watch spectacular sunsets by the lagoon
- Make a splash in our indoor and outdoor pool complex
- Relax with a drink in our Owners' Lounge with decking area





- Explore Dartmoor National Park – a mix of moorland, woods and hills
- Spend a day or two on the English Riviera – otherwise known as Torbay
- Visit Paignton and you'll find a long pleasure pier and a fantastic zoo
- Follow a clifftop walk with breathtaking views of the famous Jurassic Coast



Devon Cliffs, Exmouth

A sloping sandy path leads directly to the vast beach and surf-tinged waves below. If you can tear yourself away from the sand, our top-notch facilities include three pools, a surf school and even a luxurious spa.

Our best bits

- Dig out the bucket and spade for a visit to our secluded Blue Flag beach
- Unwind in our Bay View Owners' Club and Spa
- Eat up the stunning clifftop views at our South Beach Café restaurant



Local spots to explore

- Become a first-class surfer in the nearby towns of Newquay and St Ives
- The magical open-air Minack Amphitheatre is well worth a visit
- Soak up the vibrant art scene and visit Falmouth Harbour
- Visit the Eden Project's fascinating tropical gardens



Perran Sands, Perranporth

Spread across a clifftop landscape of towering sand dunes, there's an amazing feeling of open space here. And the surf is always 'up', you can even learn to tame those rolling Atlantic breakers at our surf school.

Our best bits

- Make the most of the sunny days on our lazy river
- Most of our holiday homes enjoy stunning sea views
- Dunes Bar holds exclusive events for owners



- Explore the limestone caves at Cheddar Gorge, Britain's biggest gorge
- Treat your little trainspotters to a ride on the West Somerset Railway
- Head out to Exmoor National Park to spot wild ponies and flocks of butterflies
- Discover Dunster Castle with its jaw-dropping views





Burnham-on-Sea, Burnham-on-Sea

Our park shares the seafront with the charming seaside town of Burnham-on-Sea, yet our holiday homes are away from the hustle and bustle. Wander to the beach, dip your toes in our pools or try a spot of fishing*.

Our best bits

- Our Owners' Lounge has an outdoor terrace, bar, and gym
- Relax by our coarse fishing lakes*
- If you're feeling brave, try our climbing wall and ropes course

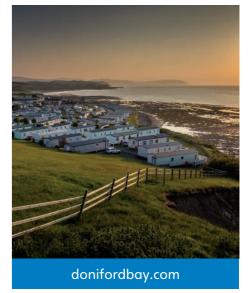
Doniford Bay, Watchet

burnhamholidayvillage.com

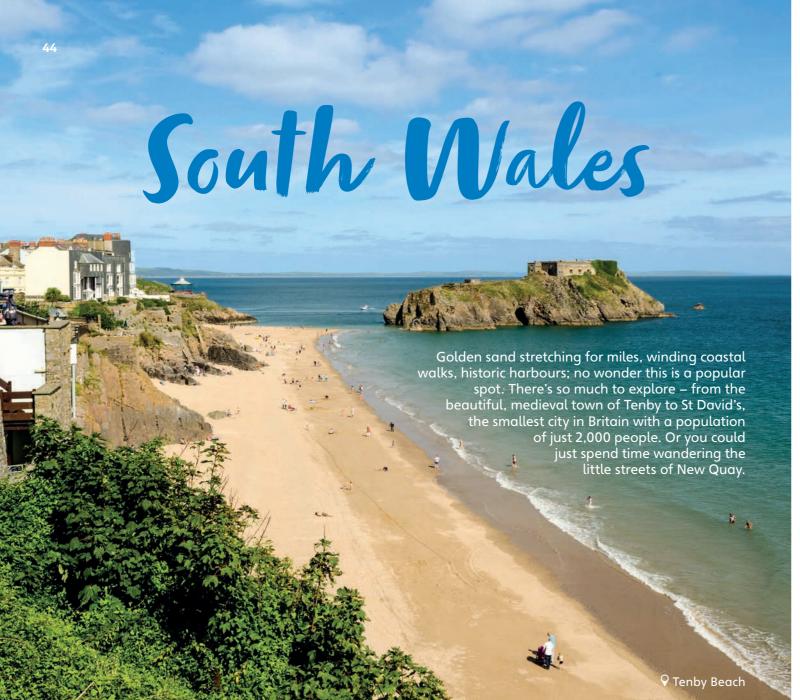
We're at the foot of some of Somerset's lush rolling hills – but right beside the sea. Our swimming pools and sports courts sit alongside more unusual activities like our climbing wall and Bungee Trampolines.

Our best bits

- Outdoor pool with fun features
- Most of our holiday homes have stunning sea views
- Explore our beautiful fishing lake* with nature trails



Some activities and facilities have an extra charge. Height and/or age restrictions may apply. The availability of facilities may be impacted by government restrictions. *Current rod licence required for over 12s.

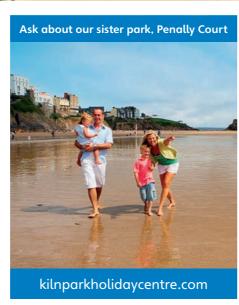


Kiln Park, Tenby

On a sunny Welsh day wander down a path through the trees and dunes to discover Tenby South Beach. Or simply relax around our outdoor pool or try your hand at Archery Coaching and Crazy Golf.

Our best bits

- Make a splash in our indoor pool with tipping buckets
- Harbour Lights themed bar and restaurant is great for a family meal or drink with friends
- The terrace of our Owners' Lounge overlooks the outdoor pool, perfect on a sunny day



Local spots to explore

- Meander around Tenby fishing village, with its ice cream-coloured houses and harbour
- Relax with a picnic at Carew Castle
- Explore acres of beautiful countryside at the National Botanic Garden of Wales
- Take a boat and see if you can spot bottlenose dolphins in Cardigan Bay





- We offer thrilling water sports including
- Our Owners' Lounge, spa and gym is set within a historic manor house
- Celtic Haven just next door

Our best bits

jet skis, kayaking and boat storage

Lydstep Beach, near Tenby

path that runs through our park.

We're smaller than most parks, so there's an intimate and peaceful feel here. We're really big on nature too with our sheltered bay and coastal

• You can use all of the facilities at our sister park

Quay West, New Quay

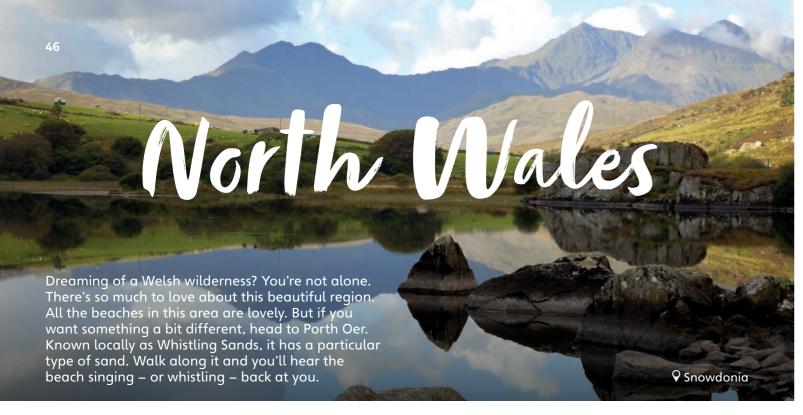
lydstepbeach.co.uk

We overlook picturesque New Quay Harbour and Cardigan Bay, home to a pod of dolphins. From our clifftop position, it's an easy walk through our woodland trail, past our high ropes course, to the sandy beach below.

Our best bits

- Our Owners' Club and Lounge has views out across the bay and harbour
- Soak up those rays in our outdoor pool and SplashZone
- Keep fit and healthy in our owners' gym and spa







Cardigan View, Porthmadog

You really can't beat blowing away the cobwebs on a two-mile stretch of sandy beach. Just through the dunes you'll find stunning Black Rock Sands beach. Our peaceful owners-only park has the Snowdonia skyline as its backdrop, so dining al fresco is a must.

Our best bits

- Take time out in our gym, sauna and pool
- Access to the award-winning Black Rock Sands beach is just a short stroll away
- Make use of all the facilities at sister park, Greenacres

Greenacres, Porthmadog

Get a piece of the action on our sports court, play a round of crazy golf or soak up the sun in our owners' outdoor pool. But it's all about the stunning scenery and Black Rock Sands beach that runs alongside us.

Our best bits

- Coming in 2021 multi-million-pound state-of-the-art entertainment venue[^].
 Prepare to be dazzled
- We've got a lovely heated outdoor pool and lounge, just for our owners
- Head through the dunes to the beach it's breathtaking



Local spots to explore

- Explore the lakes, valleys and glorious mountains of Snowdonia National Park
- Plan a day trip to the medieval Conwy Castle or the Italian town, Portmeirion
- Take a ride from Porthmadog up into the mountains on the Ffestiniog Railway
- Learn to sail or surf in Abersoch



hafan-y-mor.co.uk

Hafan y Môr, Pullheli

With the beach only a pebble's throw away and Snowdonia on our doorstep, you might not want to leave. So why not relax on our private golf course or unwind in our pool, or catch up with friends in the Owners' Lounge?

Our best bits

- Dragon Lakes Adventure Village, four eateries and an owners' restaurant, pub, club and garden
- Large indoor pool complex with slides
- Spend hours on our owners' fishing lake* or 9-hole golf course

Presthaven, Prestatyn

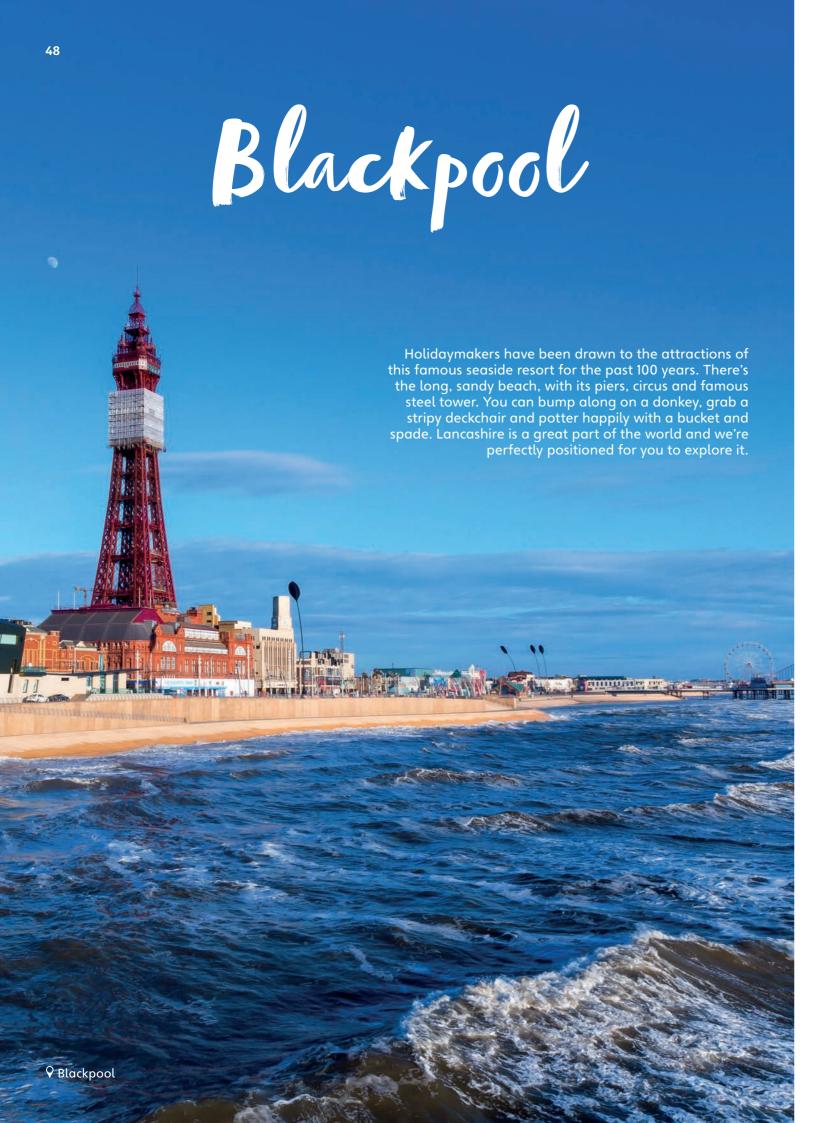
Perched on the northern tip of Wales, our park is all about the vast beach. Nearly all of our holiday homes are close to the shore. And with rolling hills on one side and towering sand dunes on the other, it's a very pretty spot.

Our best bits

- Splash around in our outdoor pool and lazy river
- Head through the dunes to miles of sandy beach
- Make the most of our exclusive Owners' Lounge with family and friends



Some activities and facilities have an extra charge. Height and/or age restrictions may apply. The availability of facilities may be impacted by government restrictions. *Current rod licence required for over 12s. ^Subject to final approval and planning permission.



- Summon up all your courage to walk through the Blackpool Tower Dungeon
- Hike to Rivington Pike on the top of the Pennines for stunning views
- Visit the Forest of Bowland; an Area of Outstanding **Natural Beauty**
- Ride the Big Dipper at Blackpool Pleasure Beach





Marton Mere, Blackpool

This is a tranquil oasis, right next to a nature reserve, that's just a ten-minute drive (or tram ride) from Blackpool. We've got an outdoor SplashZone and thrilling Space Bowl flume to enjoy, plus adventure golf.

Our best bits

- Float along in our lazy river
- Our peaceful Owners' Lounge has a lovely private decking area
- Enjoy a round on our adventure golf course

Cala Gran, Fleetwood

Even with the bright lights of Blackpool just a tram ride away, you might just want to relax in our indoor pool. And you'll love our SplashZone, climbing wall, sports court and more.

Our best bits

- Chill out on a comfy sofa in our Owners' Lounge
- If you're feeling brave, why not take our Leap of Faith challenge?
- Brave the giant water slide in our indoor pool, or try the outdoor SplashZone





- Take a Windermere cruise or ride the Lakeside and Haverthwaite Railway
- A short stroll along the coastal path is a must
- Visit the house that belonged to children's author and illustrator, Beatrix Potter
- Watch the sun set over Morecambe Bay





Lakeland, Flookburgh

We're a short drive from stunning Windermere. And there's plenty to do – including pools and golf. We even have our own lake with lots of water sports, including kayaking and paddleboarding.

Our best bits

- New in 2020 prepare to be spellbound by our brand-new entertainment venue
- Catch up with friends in our lakeside Owners' Lounge, Otter Lodge
- Head out on our lake for some water sport fun



Some activities and facilities have an extra charge. Height and/or age restrictions may apply. The availability of facilities may be impacted by government restrictions.

Buying your dream holiday home

We know that buying your very own coastal getaway is a decision that shouldn't be rushed. There's a lot to consider – and we're here to help you think it all through.

52

If you decide to go for it, we're always here to chat. After all, we've got over 50 years of experience – why let it go to waste? As everyone's personal situation is unique, we'll help you find the option that fits yours the best.



When thinking about buying a holiday home with Haven these are the costs you need to consider.

The caravan holiday home

This will be a one-off cost and the price will depend on the model you pick and whether it's new or pre-owned.

We'll include everything you need to get started, plus have it sited and connected on your chosen pitch. You'll receive a full starter inventory pack to help you move in straight away, and essentials such as steps, smoke alarms and a TV aerial. Plus, all new holiday homes come with a five-year warranty or a two-year warranty with pre-owned models.



Simply - Letting

Let your place pay for itself

With our Simply Letting service[^], your home from home can be making money being let to holiday makers any time you're not there – which can go towards site fees and running costs. You can feel reassured that we'll look after it like our very own, checking it after every visitor leaves. We'll replace any missing standard inventory, and give a free carpet and upholstery clean when needed too.

^Terms and conditions apply, please ask for more details.

Not available at Far Grange, Cardigan View and Garreg Wer

The annual site fees and running costs

All homes have running costs – holiday homes are no different. So what's involved?

Annual costs include site fees. (which cover your right to occupy a park, as long as you stick to the park rules) rates, water, gas, electricity and insurance. These change from year to year, but we've used our experience to come up with estimates so you can get an idea. The example is based on 2020 site fees and running costs. 2021 costs will be published shortly.

Full year's site fees (depending on your choice of park and caravan pitch)

From £2.945

Site fees cover full use of park facilities, all park maintenance, landscaping, and security.

Average water charges and non-domestic rates

£591

Average gas and electric (Inclusive of availability charge)

£437

Insurance

(Dependent on holiday home size)

From **£212**

Total running costs from

£4,185







To view all holiday homes for sale and our latest offers

click here

Finance options are available with a range of payment options and a low 6.9% APR (subject to status).



Our promise to you

It's the simple things in life that are often the most important. That's why we've gone back to basics with our service promise to you, to dedicate time to the little things that make a big difference.

A completely safe haven – creating a safe and secure environment with our friendly security team

Lots of places to be carefree – our grounds and gardens team work hard to keep the whole park looking beautiful all season

Keeping everything clean and bright – we are committed to keeping our parks spotless and litter-free

Open and clear ownership costs – our ownership costs are open and clear and readily available to you in your welcome meeting as well as online. And we will keep you updated throughout the year

Chase away the stress – our dedicated teams on park are on hand when your holiday home needs a little TLC

Activities that break from the day-to-day – fantastic entertainment and activities for you and your family, with a selection of events just for owners

Bright and breezy people – our park teams are always on hand to deliver help, advice and enthusiastic service, whenever you need it





We've got it covered

Whether you decide on a new or pre-owned holiday home, it'll come with a holiday home warranty. Every new holiday home comes with a five-year warranty and every pre-owned holiday home will come with a two-year warranty, just that extra peace of mind you need with such a big purchase.

These offers are subject to our full terms and conditions.

Holiday homes

There's so much included in our holiday home prices, just take a look:

- Cost of transporting and siting your holiday home on your chosen pitch
- Full pre-delivery inspection
- Connection to utility services and mains water
- Useful extras steps/handrails, smoke alarm, fire extinguisher, outside light, TV aerial
- Full starter inventory, including carpets, curtains and furnishings
- Security on park all-year-round making it a super safe environment
- A five-year warranty with new holiday homes or a two-year warranty with previously owned models

Your questions answered

We know you're bound to have questions. We want you to feel completely in the know about all the ins and outs of owning your dream holiday home. If you don't find what you're looking for, just give us a call, or speak to us online through live chat – we love to talk.

Why should I choose Haven?

All our award-winning holiday parks are on or near the coast and packed with our special brand of activities and entertainment. Our parent company, Bourne Leisure Limited, has been running holiday parks for over 50 years. We're one of the UK's leading holiday home ownership into our parks to give you a great time, all the time.

Can my friends and family visit me?

Absolutely! As an owner, you'll receive 10 Privilege Cards. So you can give your favourite people full access to all the so if you need any extra cards, you can buy more from our Experience team.

When can I enjoy my holiday home?

Can I choose where my holiday home is within the park?

list of available pitch locations to secure the ideal

Do I own the land?

What do site fees cover?

Site fees cover all of the important things that keep your dream park ship-shape. This includes on-site security, park maintenance, landscaping, rubbish collection and mowing the lawns. They also cover help from our wonderful park teams.

Any other running costs I should know about?

When you're planning to buy a holiday home, you should allow for extra costs like annual site fees, non-domestic rates, water, gas, electricity, safety tests, insurance and alarm maintenance. Also, keep in mind extras you might fancy, like preparing your holiday home for winter.

Do I have to change my holiday home every 5 or 10 years?

You should be able to enjoy your holiday home for as long as you like, you just need to take good care of it and make sure it's safe and well maintained. The initial licence period for the occupation of a pitch on the park is 12 years.

Can I feel secure that the park is safe?

We have on-park security 24 hours a day. The security team regularly patrol the park and keep an eye out for any wandering youngsters. They will also refuse entry to anyone without a valid pass. Plus we offer a Park Security Alarm system to protect your holiday home for an additional fee.

Who do I ask if I've got a question or problem?

Can we bring our dog?

we allow. And a heads-up: if you have a furry guest in your holiday home, it'll affect the letting grade if you decide

What happens if I want to leave the park?

a proven family member.

If you do decide to leave, there'll be some extra costs to consider, like disconnecting from your pitch and dismantling your veranda, if you've got one.

Is buying a holiday home a good investment?

Buying a holiday home is really a lifestyle choice. By letting with us, you can help to offset the cost of over time, buying a holiday home should not be seen as an investment for the purposes of yielding

Do I need a deposit?

Yes, a minimum of 10% of the value of the holiday home, or £3,000 (which ever is greater) is required as a deposit.

Is finance available?

That's a definite yes. We're here to help in any way we can – that includes a range of payment options (which are subject to status).

Is there a way to help cover the running costs of my holiday home?

Our Simply Letting service means you can earn an income* for the dates you let, along with lots of extra benefits like inventory replacement, and free carpet and upholstery cleaning when needed. Alternatively, you can let privately.

Pick your perfect holiday home. There are so

many models to choose from, we'll help you

Top tips and what happens next?

Choose a park that's easy to get to so you can make the most of your holiday home.

Involve the family in the decisions, it'll be a

Find a location. Fancy a room with a view or place for you all to make memories together.

want to be near the facilities, take your pick.

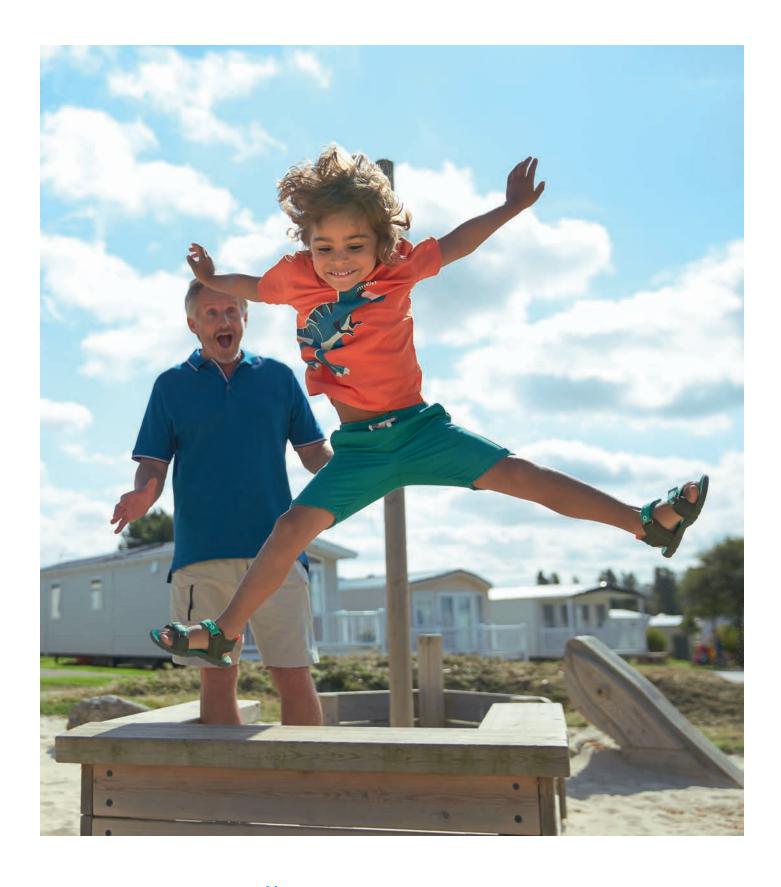
find your dream home from home.

Review the costs and payment options. We go the extra mile to make our holiday homes affordable.

Collect your keys, you're part of the Haven family now! Enjoy the exclusive facilities and activities and many happy days, weeks and vears with us.

Just give us a call, or get in touch online through live chat, we'll be happy to go through it all with you. Our team will answer any questions and sort next steps. We'll also arrange the perfect time for you to visit. Don't worry: we're not the hard-sell types. We want you to enjoy your visit as much as we'll enjoy having you.

> Call us on **0333 202 1511** Visit haven.com/ownership



Call us on **0333 202 1511** Visit haven.com/ownership

